

ATLANTA TRACK CLUB

Membership Guide



ATLANTA TRACK CLUB MEMBERSHIP

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Have more questions?

Feel free to reach out to membership@atlantatrackclub.org for more information on the membership program. If you are having any trouble with your new Atlanta Track Club account, you can contact support@hakupports.com or live chat from your account for assistance!

ATLANTA TRACK CLUB MEMBERSHIP

HOW TO MANAGE YOUR ACCOUNT & BENEFITS



ACCESSING YOUR ACCOUNT

Your member account will be created as soon as you register for an Atlanta Track Club Membership.

After registering for an Atlanta Track Club Membership, click the 'Go To Your Account' button on the confirmation page and/or email.

You can also log into your account at <https://haku.ly/member>

ACCOUNT OVERVIEW

Dashboard

Go here to view important reminders, active events, suggested events to register for, and featured event products available for purchase.

Your Registrations

Go here to view all current and past Atlanta Track Club event registrations. You can manage your registrations through this tab.

Membership

Go here to manage your membership and redeem your member benefits.

Buy Products

Go here to view products you can purchase or have purchased.

Settings

Go here to reset your account password.

ATLANTA TRACK CLUB MEMBERSHIP

HOW TO MANAGE YOUR ACCOUNT & BENEFITS



MANAGE YOUR MEMBERSHIP & REDEEM BENEFITS

In the Membership tab of your account, you can do the following:

1. View Membership Details

This includes Membership Type, Membership Number, Billing Type, Expiration status and Payment status.

2. Cancel / Opt out of Auto-Renew

Click 'Edit Membership' at the bottom of the 'Membership Details' section to set your membership to cancel at the end of the current membership period.

3. Change Your Membership Type

Click 'Edit Membership' at the bottom of the 'Membership Details' section to change from your current membership plan to a new one.

4. Edit Your Information

You can edit your email address, home address, phone number, gender, emergency contact information, and other custom data under the 'Members' section.

5. Add Members

If you are on a Dual or Family membership plan, you can fill any remaining spots on your membership under the 'Members' section.

6. Redeem Members Only Discount on Events

In the 'Available Members Only Discounts' section, you can click 'Redeem' to visit the registration form for an event. Because you are a member, your information will pre-populate on the form and your member discount will be automatically applied during payment.

7. Create and Send Guest Passes

Below the 'Available Members Only Discounts' section, you will see a section to create and send Guest Passes to friends and family so they can redeem the member price on select events.

ATLANTA TRACK CLUB MEMBERSHIP

PREPARING FOR RENEWAL



CHECKING YOUR CREDIT CARD INFORMATION ON FILE

Log into your account and click the **Membership** tab. In **Membership Details** you can check the credit card that will be charged upon renewal where it says **Next Payment Date**.

UPDATING YOUR CREDIT CARD INFORMATION ON FILE

If you prefer a different card be charged upon renewal or if it says you have no card on file, click **Edit Membership**.

To add new credit card information click **Add New Card** at the top right-hand side, add the details then click **Save Card**.

If your desired credit card information is already on file click on the card number then click **Update Card**.

After you finish, refresh the browser page and make sure your **Membership Details** includes the correct card to be charged upon renewal.

A screenshot of the Atlanta Track Club website's membership details page. The top navigation bar includes "DASHBOARD", "YOUR EVENTS", "MEMBERSHIP" (highlighted with a red box), "BUY PRODUCTS", and "YOUR DEVICES". The main content area is titled "MEMBERSHIP DETAILS" and contains the following information: "STATUS" with a blue "Active" button; "MEMBERSHIP TYPE" as "Individual"; "MEMBERSHIP NUMBER" as "9D572A601E"; "BILLING TYPE" as "\$44.00 once every membership period"; and "EXPIRATION" as "Expires on 12/31/2023" with "Auto-renews". A red box highlights the "NEXT PAYMENT DATE" section, which states: "On Monday, January 1, 2024 your Visa ending in *6706 will be charged \$44.00". Below this, there is a red box around the "Edit Membership" link.

NEXT PAYMENT DATE

On Monday, January 1, 2024 your Visa ending in *1234 will be charged \$44.00

Please note that if your payment amount depends on the membership plan you have subscribed for.

ATLANTA TRACK CLUB MEMBERSHIP

RE-ACTIVATING YOUR CANCELED MEMBERSHIP



If you canceled your auto-renew and do not want to renew your membership, then your membership will be canceled on January 1, 2024.

RE-ACTIVATING YOUR CANCELED MEMBERSHIP

Once your membership is canceled, you will still have the option to re-activate your membership at any point.

You will not need to re-register. Simply log into your account, click the **Membership** tab, then click **Re-activate Your Membership**, and follow the prompts.

DASHBOARDYOUR EVENTS**MEMBERSHIP**BUY PRODUCTSSETTINGS

MEMBERSHIP DETAILS

Your Individual was Cancelled on 12/31/2022. Click below to re-activate your Membership.

Re-activate Your Membership

Consider Making a Donation

Please consider making a donation in support of the Club's Kilometer Kids, Atlanta Public Schools middle and high school resource program, adult In-Training program and our Olympic Development athletes. In these unprecedented times, your dollars will go immediately to sustaining these programs so that the Club can ensure running and walking accessibility to all that seek to get active.

Donate

Members

<p>You</p> <p>Member ID # 532BDAFA95</p> <p>51 year old Male</p> <p>Smyrna, GA</p>	<p>★ PRIMARY MEMBER</p>	<p>Edit</p>
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Available Members Only Discounts

Re-activate your Membership to have access to member's only discounts